

User Guide For How to Add New User in BizSmart®



BizSmart[®] – How to Add New User

1

System Administrator

2

System Authoriser

How can System Administrator add a new user?

1

Login with **System Administrator ID**

ALLIANCE BANK Biz.smart[®] SDN BHD Dixon System Administrator

Dec 23

Hi System Administrator, what would you like today?

Check Approval Status

Reset Other User's Pass (For forgotten password dormant users)

DO NOT disclose any online banking information to anyone
DO NOT give your 6-digit SMS TAC to anyone

2

- Click on **User Access Management**
- Select **User Management**
- Select **User Profile**

View User Profile

Search By

User ID :

User Name :

User Group Name :

User Status :

Login Status :

Note: Please be informed that you have to first create your User Group, before creating a User Profile. Kindly click at the User Manual hyperlink for more information.

3

Click on **Add** to create new user

Add User Profile - Search

IC No. / Passport No. :

[Back](#) [Search](#)

4

Key in the user's IC/Passport number and click on **Search**.

Note

For existing user registered with the bank (a match found), please submit **Service Request Form (SRF)** to perform user linking.

Add New User Profile Details

User ID * :

User Name * :

User Group Name * : ▼

[View Accessible Services](#)

Role :

User Status : ACTIVE

Mobile No * : (TAC will be sent via SMS to this registered mobile number)

Email Address * :

IC No. / Passport No. : 987654321

5

Key in all the mandatory user details and then select **Submit**.

Add New User Profile Details - Preview

User ID	: evelynmaker
User Name	: evelyn lui
User Group Name	: Maker
	View Accessible Services
Role	: Maker
Token Type	: Mobile Token
User Status	: Active
Mobile No	: 6017
Email Address	: norr
IC No. / Passport No.	: 8511
Login Status	: No
Password	: 06563767

[Back](#) [Confirm](#)

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Click **Confirm** once verified the details.

How does the System Authoriser approve new user creation?

1

Login with **System Authoriser ID**

ALLIANCE BANK Biz^{smart} SDN BHD Dixon System Authoriser

Hi System Authoriser, what would you like today?

Approve User/ Account Settings

View Approval S...

View User Profile

View User Role &...

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DO NOT disclose any online banking information to anyone

DO NOT give your 6-digit SMS TAC to anyone

DO NOT share your 8-digit checksum signing to anyone

Immediately contact the following numbers if you encounter suspicious transactions involving your banking account:

2

Click on **Approve User/ Account Settings** on the homepage.

Transaction Pending Authorisation Listing

Search By

Function : All

Action : All

Transaction Date : From To

Search

Summary

Function	Total Pending Authorisation
CorporateUser	3
Total	3

Search Result

Date: 23/12/2024 12:02:13

Results 1 - 3 of 3

<input type="checkbox"/>	Transaction Date Time	Function	Short Description	Action
<input checked="" type="checkbox"/>	24/08/2023 11:22:33	User Profile	1001279 - SDN BHD - evelynmaker	New
<input type="checkbox"/>	26/10/2023 16:48:39	User Profile	1001279 - SDN BHD - maxmaker	New
<input type="checkbox"/>	26/10/2023 16:50:31	User Profile	1001279 - SDN BHD - kevinhensem	New

Results 1 - 3 of 3

Comments :

Approve Reject

3

Tick the **checkbox** of the new user(s) to be added and then select **Approve**.

Transaction Pending Authorisation - Preview (Approve)

Results 1 - 1 of 1

Transaction Date Time	Function	Short Description	Action	Approval Status
24/08/2023 11:22:33	User Profile	1001279 - SDN BHD - evelynmaker	New	Created

Results 1 - 1 of 1

Comments :

[Back](#) [Confirm](#)

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Click **Confirm** once verified.

Transaction Pending Authorisation - Preview (Approve)

Results 1 - 1 of 1

Transaction Date Time	Function	Short Description	Action	Approval Status
24/08/2023 11:22:33	User Profile	1001279 - SDN BHD - evelynmaker	New	Created

Results 1 - 1 of 1

Transaction Signing

Checksum : **78044949**

(Select SIGN option on token, When prompted INPUT Checksum, enter this number on the token)

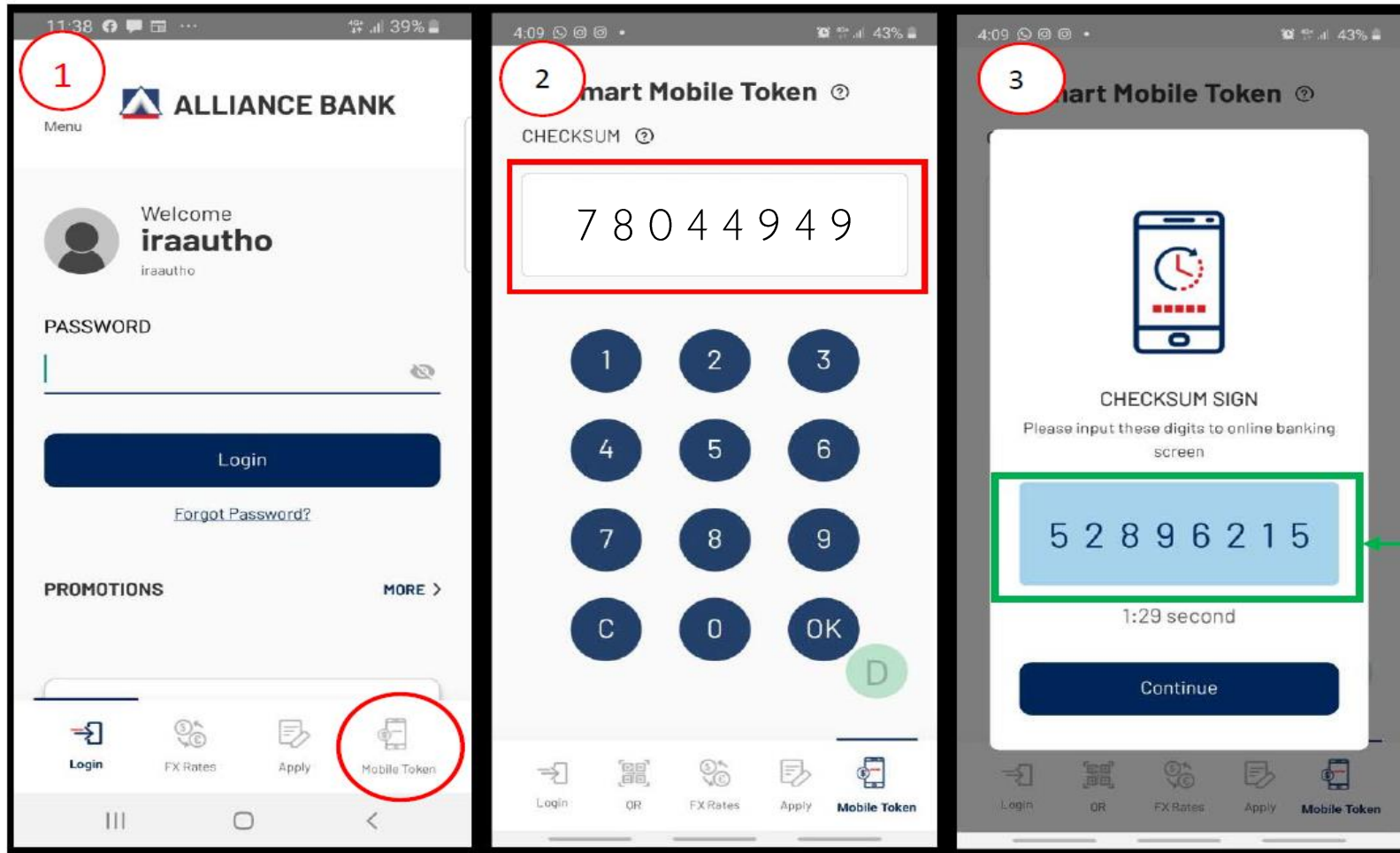
Checksum Sign :

(Enter number you see on the token in this box)

Comments :

5

A **Checksum number** will be auto generated.



6

- Launch **BizSmart® Mobile App**
- Click on **Mobile Token**
- Enter the **Checksum Number** generated

7

A **Checksum Sign Number** will be generated.

Transaction Pending Authorisation - Preview (Approve)

Results 1 - 1 of 1

Transaction Date Time	Function	Short Description	Action	Approval Status
24/08/2023 11:22:33	User Profile	1001279 - SDN BHD - evelynmaker	New	Created

Results 1 - 1 of 1

Transaction Signing

Checksum : 78044949
 (Select SIGN option on token, When prompted INPUT Checksum, enter this number on the token)

Checksum Sign :
 (Enter number you see on the token in this box)

Comments :

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Enter the **Checksum Sign number** and click **Confirm**.
 The new user will be added upon successful approval.



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