



ALLIANCE BANK

Alliance Bank's Commitment to Ethical Standards

At Alliance Bank, we are dedicated to maintaining the highest standards of ethical, moral, and legal conduct across all our business and operational activities. Fraud, misconduct and unethical behaviour can significantly impact our reputation and the trust we have built with our stakeholders. By reporting such incidents, you help us ensure that Alliance Bank remains a safe, ethical, and trustworthy organization.

Examples of misconduct, wrongdoing, or irregularities include, but are not limited to:

- Any unlawful act, whether criminal or civil in nature
- Fraud, corruption, or bribery
- Misuse of position or information
- Profiteering from insider knowledge
- Theft or embezzlement
- Forgery or alteration of any documents belonging to Alliance Bank, customers, other financial institutions, or agents of Alliance Bank

If you become aware of any of the above misconducts occurring or about to occur within Alliance Bank, we encourage you to report these incidents to the dedicated directors responsible for addressing fraud and misconduct.

Alliance Bank provides the following reporting channels for disclosure/complaints:

- ✚ Hotline to Chairman, Group Audit Committee
Email: GACChairman@alliancefg.com
- ✚ Hotline to Board Chairman
Email: BoardChairman@alliancefg.com

Additionally, the following external reporting channels can also be used to make a report:

- ✚ Bank Negara Malaysia
Website: www.bnm.gov.my
Tel : 1-300-88-5465 (1-300-88-LINK)
Fax: +603-2174-1515
[Telelink webform provided in BNM website]
- ✚ Securities Commission Malaysia
Consumer & Investor Office
Tel: 603 6204 8999
Fax: 603 6204 8991
E-mail: aduan@seccom.com.my
- ✚ Malaysian Anti-Corruption Commission



ALLIANCE BANK

Website: www.sprm.gov.my
Tel: 1-800-88-6000 (Toll Free)
Email: info@sprm.gov.my
SMS: +6019-6000696

When making your report, please provide as much information as possible, including but not limited to:

- Details of the person(s) involved (name and position of the person(s) including witnesses, if any)
- Details of the incident (nature, where, when, and how the incident occurred)
- Other relevant information
- Any supporting documents or evidence (if available)
- If you wish to disclose your identity, please provide your name and contact information

Alliance Bank will protect your identity and keep it confidential to the fullest extent possible under the law, unless you choose to disclose it. You have the option to remain anonymous or reveal your identity when making a report.

Your vigilance and integrity are crucial in helping us uphold the values and reputation of Alliance Bank.