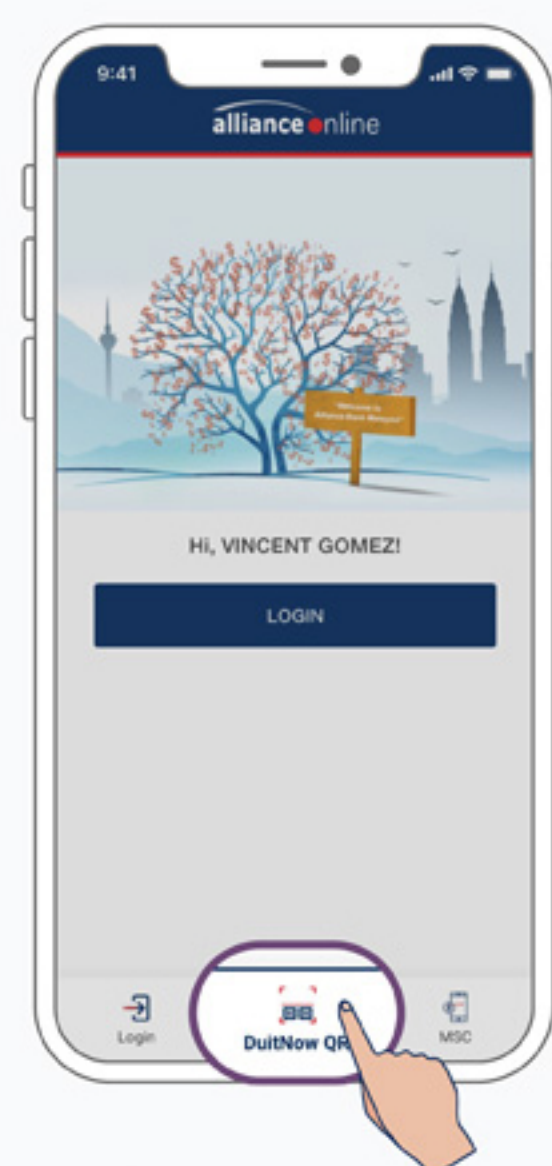


DuitNow QR with allianceonline Mobile

- ✔ Effortless way to Pay & Receive Money from friends and family
- ✔ Pay to your favourite merchants easily

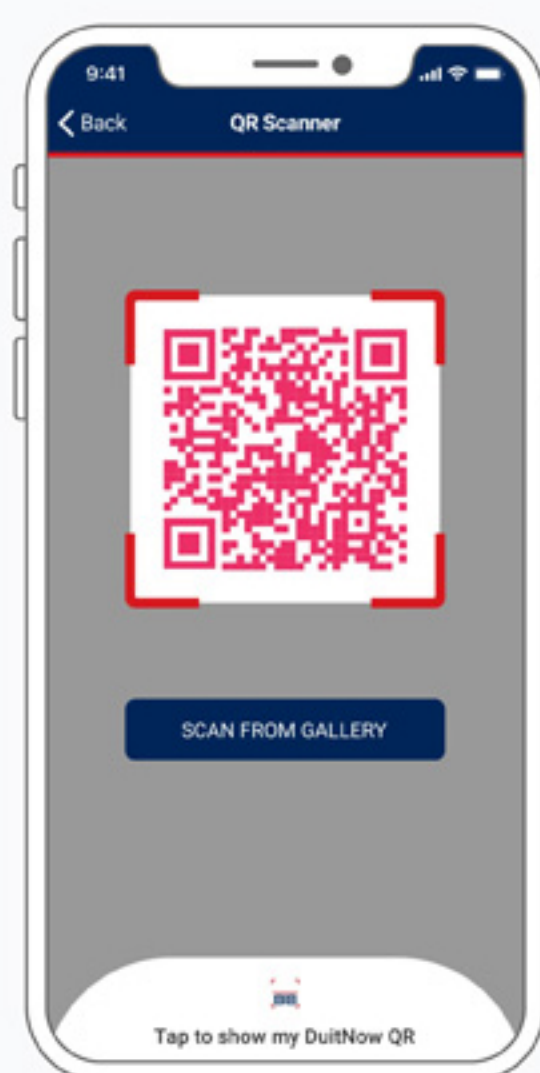


How to Pay with DuitNow QR ?



Step 1

Select 'DuitNow QR' to launch the QR Scanner.



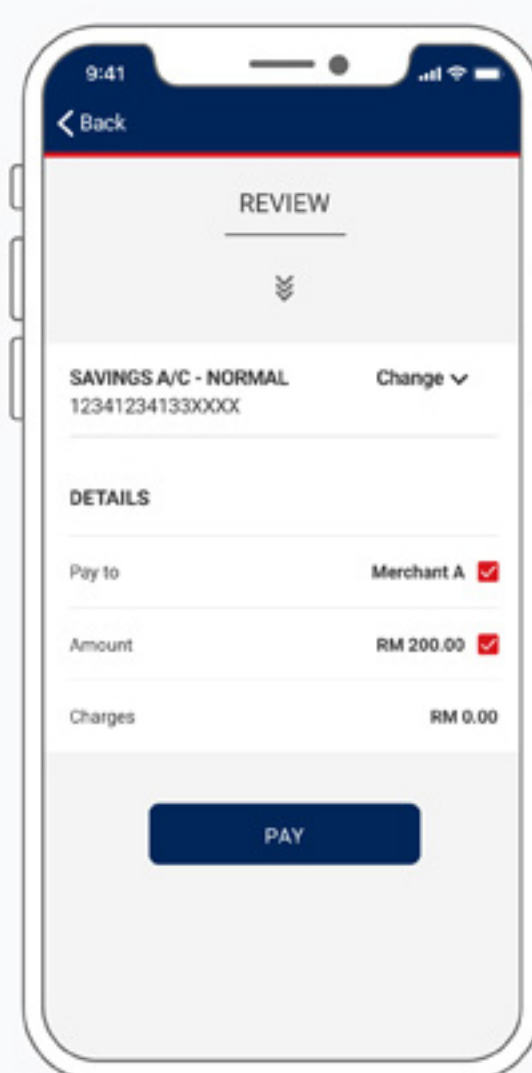
Step 2

Scan a DuitNow QR with the camera or scan directly from your phone gallery.



Step 3

Depending on the QR Code, you may need to enter the amount to pay.



Step 4

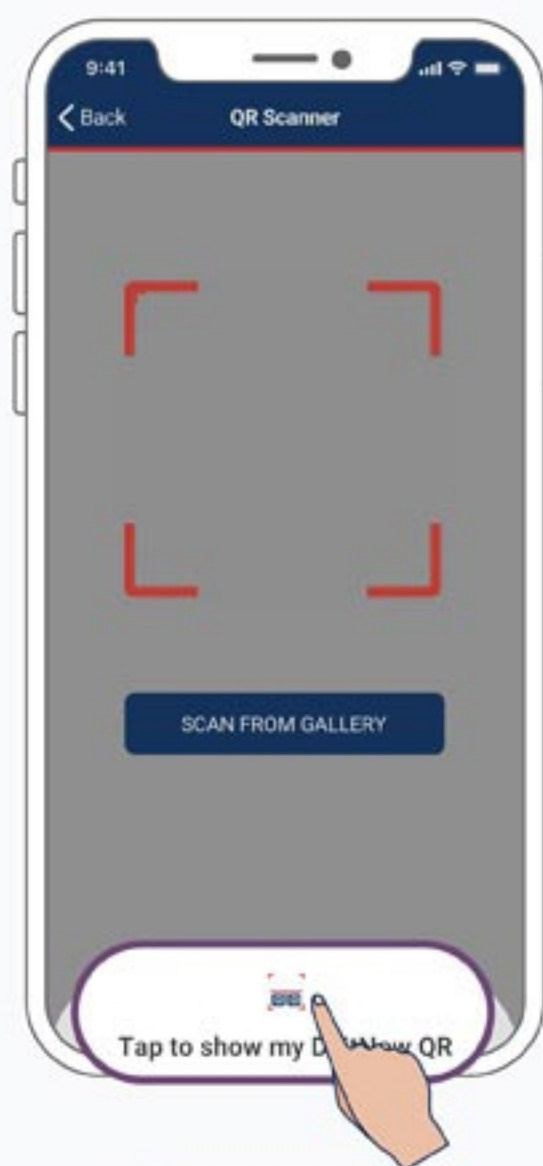
Review and confirm payment details to complete the transaction.

How to Receive money with DuitNow QR ?



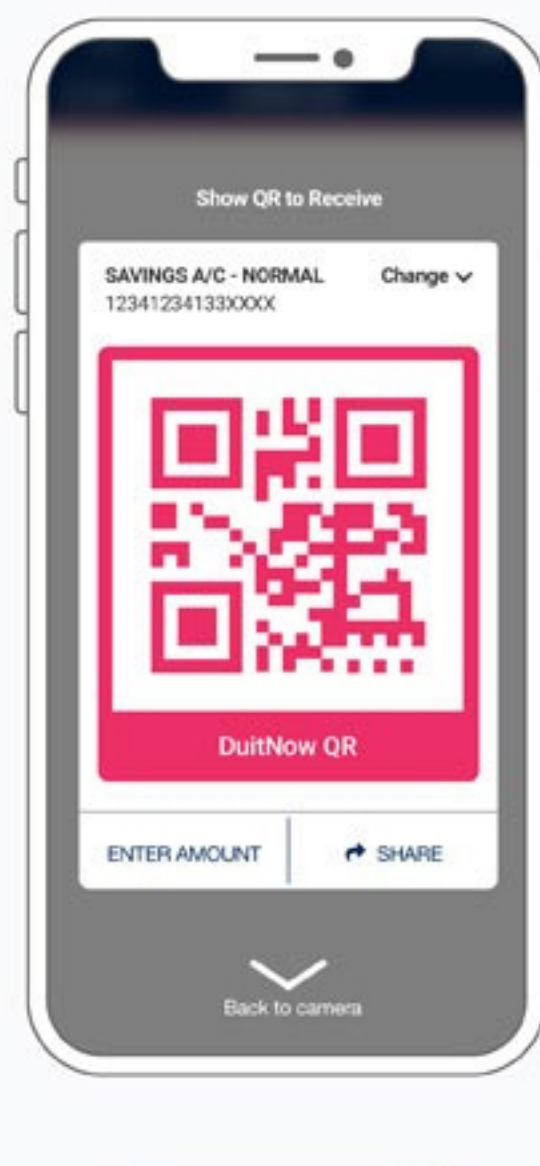
Step 1

Select 'DuitNow QR' to launch the QR Scanner.



Step 2

Select 'Tap to show my DuitNow QR'



Step 3

Show this QR to your friends or family or you can also share the QR code on Whatsapp/Facebook/Telegram/etc.



Step 4



If you want to specify the amount to pay, select 'Enter Amount' and key-in the amount you want to receive. A new QR will be generated with specific amount which you can show to others to scan.

Receive monies instantly when a person scans this DuitNow QR code by using allianceonline Mobile App or by using mobile banking apps from other banks that participate in DuitNow QR.

FREQUENTLY ASKED QUESTIONS

What is DuitNow QR?

DuitNow QR is an easy and secured instant fund transfer service that allows you to make payments and receive funds with just a QR Code. DuitNow QR is Malaysia's National QR Standard established by PayNet under the Bank Negara Malaysia's Interoperable Credit Transfer Framework (ICTF).

What can I use it for?

You can scan a DuitNow QR code to pay to a merchant or pay to a person when DuitNow QR is shown for scanning. You can also receive money by selecting "Tap to show my DuitNow QR" and presenting your DuitNow QR code for others to scan.

How can I start using DuitNow QR?

- To set up and use DuitNow QR:
- Launch allianceonline mobile on your mobile device.
- Tap on "DuitNow QR" on your login page.
- Go through the first time setup for QR Pay, set your transaction limit and you are ready to go.

Where can I use DuitNow QR/who can I pay to?

For merchants, look out for a DuitNow QR code standee at participating merchant outlets. You can also pay to any person who can generate a DuitNow QR code on any participating mobile banking app.

How do I make payments/transfer funds with DuitNow QR?

- Launch allianceonline mobile on your mobile device.
- Tap on "DuitNow QR" to scan a DuitNow QR code. Depending on the merchant or person, you may be asked to enter the amount or confirm the amount displayed. You can also scan a QR code from your gallery by selecting "Scan from Gallery"
- Review the transaction details before you confirm.

The merchant or I, have accidentally made a wrong transaction. What should I do?

If you are at the merchant's premise, kindly request assistance from the merchant directly. Else, please reach out to our contact centre at 03-5516 9988 for further assistance.

How can I view the details of my past transactions?

You can view the details on e-transaction history from allianceonline mobile or your account Transaction History via allianceonline web.

I tried to pay to a merchant using allianceonline mobile application but it was rejected ?

Please ensure that the QR code that you are scanning is a "DuitNow QR". The Bank is only able to scan generated DuitNow QR codes.

Is there any limitation on the number of transactions that I can perform daily for DuitNow QR?

There is no limit on the number of DuitNow QR transactions, provided the transaction amount is within your daily transaction limit.

How do I change my DuitNow QR daily transaction limit?

- Log in to allianceonline mobile on your mobile device.
- Go to "Settings" > "DuitNow QR Payment Limit" to change your daily transaction limit.

What type of accounts may I link to my DuitNow QR?

You may link your DuitNow QR to any of your active Current or Savings Account/-i.

Can I change the account selections/ account type to transfer/receive money via DuitNow QR?

Yes, you can change the account you'd like to use by selecting "Change v" at the review screen when paying or at the "Show my DuitNow QR" screen when receiving money.